

Specific Case

1. Alpha-1 - Blue LED turns off and nothing happens for a long time.

- WiFi password was most likely keyed in wrongly. Wait for 10-15 mins until the blue LED starts blinking again.
- Reset the device with the power switch and check if the blue and green LED blinks twice. If not, the device has a firmware issue and needs to be replaced.

2. Alpha-1 - Yellow LED blinks once then blue LED starts blinking again.



- “Outlet ID” keyed in was wrong. Check if outlet ID was keyed in correctly. (Case sensitive)
- Check if the config mode is enabled in the config page.

3. Alpha-1 - Red Light only turn on



- Chip damage on the Alpha-1 board

Recommendation:

- **(It is recommended to replace the damaged Alpha-1 board if repair is not feasible.)**

4. Fail to enter Web interface - WiFi service failure

- **Check WiFi connectivity**
- **Reset WiFi through the following steps:**
- **Turn off router**
- **Wait for 1 minute**
- **Turn on router**

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