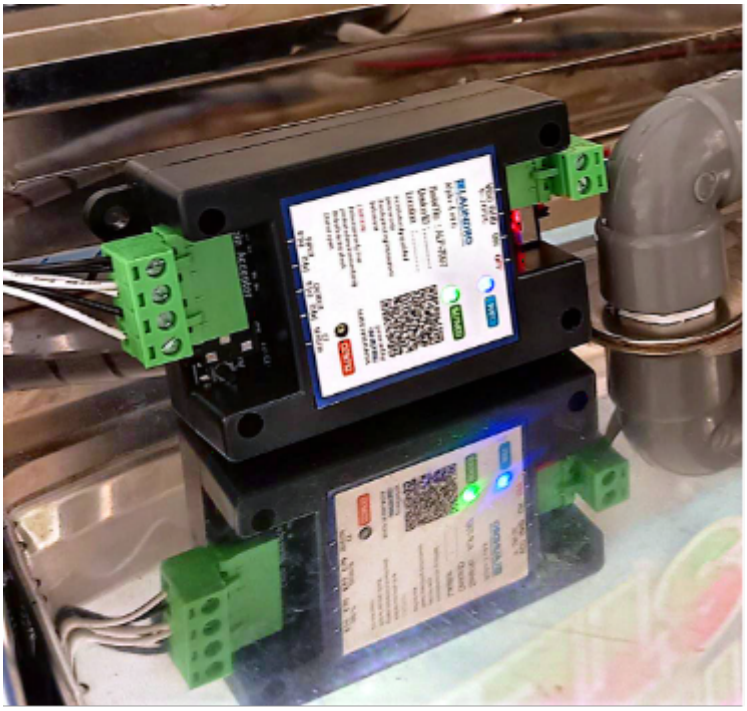
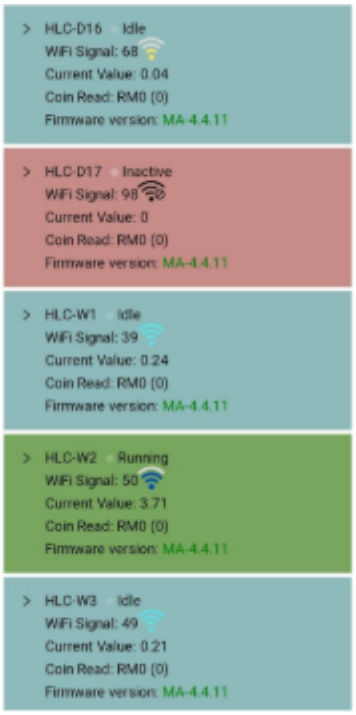
# Offline Device

**In a normal situation, the device status LED displays blue and green lights. [as shown in the picture]**






**Blue : Device / Machine idle & Ready to use**

**Green : Device / Machine in use [ Running ]**

**Red : Device offline**

**However, there are situations where the device will go offline.**




**Possible Cause:**

**1. Internet connection error / WiFi signal lost.**

**If this situation occurs, what needs to be done is as follows.**

**Recommendation:**

1. **Check WiFi connectivity**
2. **You can check through CCTV if there’s one.**
3. **Restart modem/router. If connection okay**
4. **Restart device**

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