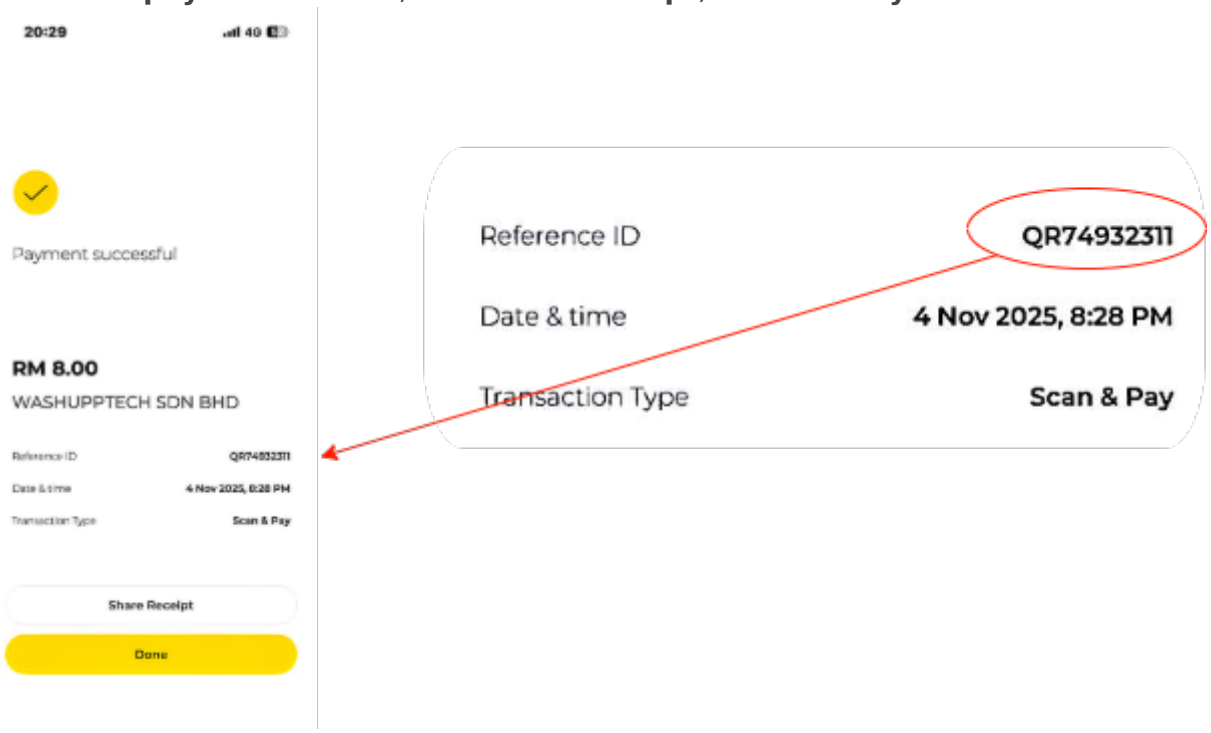
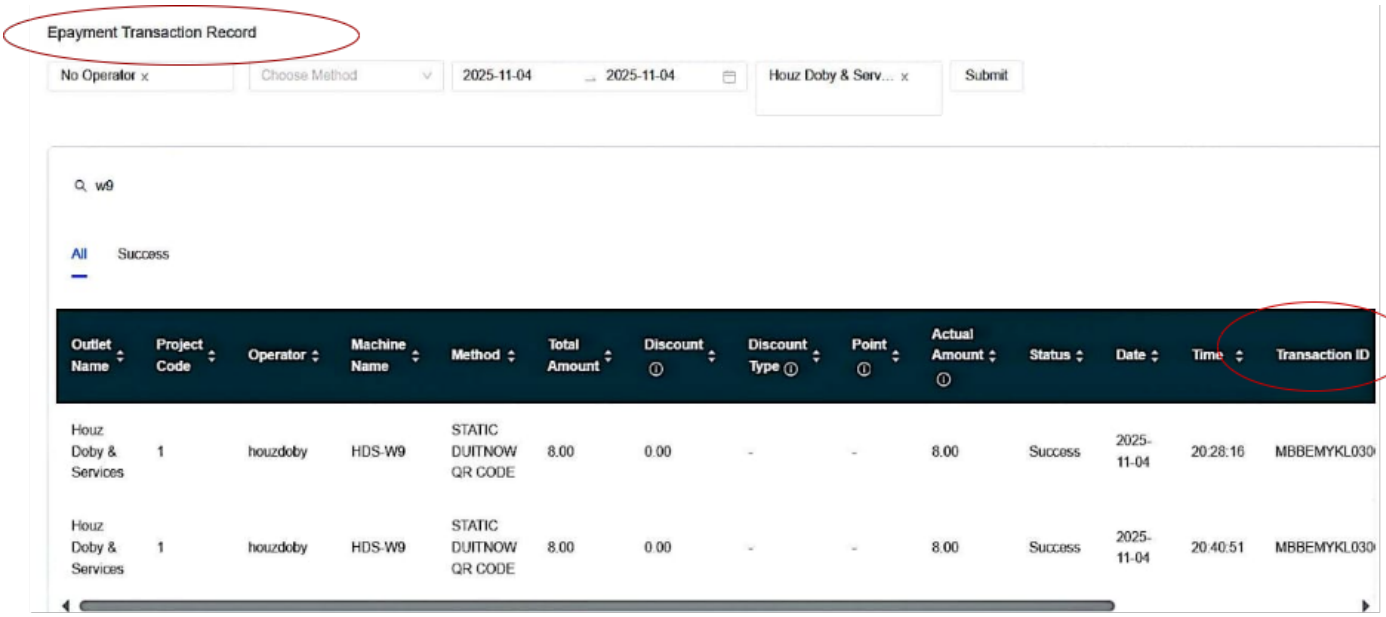
E-Payment Success But Machine Not Start / Display Not Deduct

If this situation occurs, what needs to be done is:

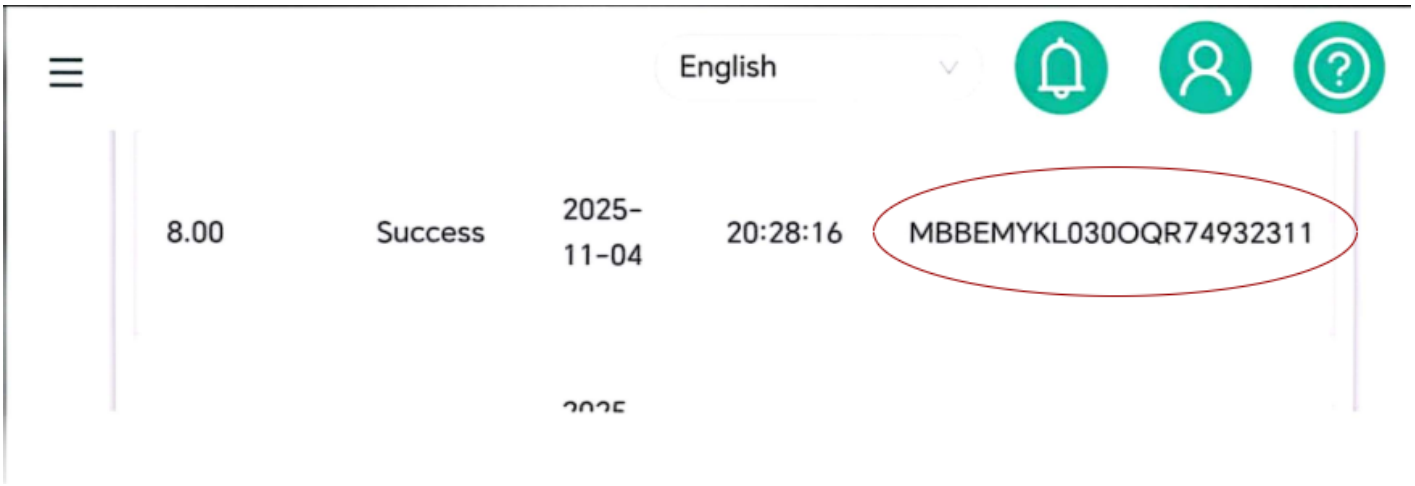
1. Obtain the **payment details**, such as the **receipt**, for the **E-Payment transaction.**



2. **Log in to the operator dashboard, then go to the e-payment report & Fill in TransactionI'd**



3. **Fill in Transaction I'd**



Next, it will display the transaction status as either **“Successful”** or **“Failed.**

If the transaction shows **“Success,”** what needs to be done is:

- **Check the cable connection between coin acceptor to device.**
- **Ensure the device is in online mode.**

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