

Coin read not detect

1. When a customer makes a payment using **token, coin**, or **Cloud Pay**, the payment amount is expected to be displayed on the **cloud node** as a **coin read**. However, there are cases where the payment **cannot be read or detected by the coin reader**, resulting in the transaction not being properly recorded on the **device / transaction record**.

Root Cause Identified:

The issue was caused by a **loose connection between the cable harness and the coin reader**, which disrupted communication between the device and the cloud node.

Corrective Actions:

1. Checked and reconnected the cable harness properly.
2. Ensured all connectors are securely fastened to prevent loose connection recurrence.
3. Conducted a transaction test to confirm proper payment detection.

Turn on node cloud & do testing is started by pressing the **Scan Token [can see step in SCAN TOKEN]** button first.

Please ensure that the number of **tokens/coins** displayed on the coin reader matches the amount inserted into the **coin acceptor**.

MKPJ-W1 Idle
 WiFi Signal: 31
 Current Value: 0
 Coin Read: RM2 (2)
 Firmware version: MA-5.1.0

Device Model : Alpha1
 Machine Model : Dexter Washer
 Machine Type : washer_7kg
 Firmware Model : MachineA
 Partner Name :
 MAC Address : 24:EC:4A:B5:3C:9C
 Coin Rate : 1

Pay

Pulse Interval: 100 Set
 Pulse Width : 50 Set
 Threshold : 0.06 Set

Release

Check Update Update
 Force Update Update Latest
 Reset Device

Normal Operation

Command List
 Command

VRDPJS-W1 Idle
 WiFi Signal: 56
 Current Value: 0.13
 Coin Read: RM6 (6)
 Firmware version: MA-5.1.0

Device Model : Alpha1
 Machine Model : LG Washer
 Machine Type : washer_13kg
 Firmware Model : MachineA
 Partner Name :
 MAC Address : 48:31:B7:5D:31:70
 Coin Rate : 1

Pay

Pulse Interval: 100 Set
 Pulse Width : 50 Set
 Threshold : 0.3 Set

Release

Check Update Update
 Force Update Update Latest
 Reset Device

Under Maintenance

CND-D2 Idle WiFi Signal: 51 Current Value: 0 Coin Read: RM14.5 (29) Firmware version: MA-5.1.0

Device Model : Alpha1
 Machine Model : Speedqueen Dryer
 Machine Type : dryer_14kg
 Firmware Model : MachineA
 Partner Name :
 MAC Address : E8:06:90:6AcF7:60
 Coin Rate : 2

Pay

Pulse Interval: 100 Set
 Pulse Width : 50 Set
 Threshold : 0.3 Set

Release

Check Update Update
 Force Update Update Latest
 Reset Device

Normal Operation

Command List
 Command
 Scan Token
 Autoset Threshold

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