Laundry Pass

What is 'Laundry Pass'

The **Laundry Pass** feature allows operators to create and manage prepaid packages that customers can use for washing and drying machines.

Laundry Pass Report

The Laundry Pass page displays all existing Laundry Pass packages and their details.

Package Information

- **ID** – Unique ID of the Laundry Pass.
- **Created Date** – Date and time when the package was created.
- **Name** – Name of the package, such as Gold, Platinum, or Diamond.
- **Description** – Description of the services included in the package.
- **Price (RM)** – Original price of the package.
- **Number of Wash** – Number of washing cycles included.
- **Number of Dry** – Number of drying cycles included.
- **Discounted Price (RM)** – Discounted or promotional price of the package.
- **Purchase Start Date** – Date when customers can start purchasing the package.
- **Purchase End Date** – Last date when customers can purchase the package.
- **Expiry** – Indicates whether the package has an expiry period.
- **Duration (days)** – Number of days the package remains valid.
- **Limit Number of Purchase** – Indicates whether there is a limit on the number of purchases.
- **Number of Maximum Purchase** – Maximum number of purchases allowed when a purchase limit is enabled.
- **Use Per Day** – Maximum number of times the package can be used per day.
- **Action** – Allows the operator to **edit** or **delete** the Laundry Pass.

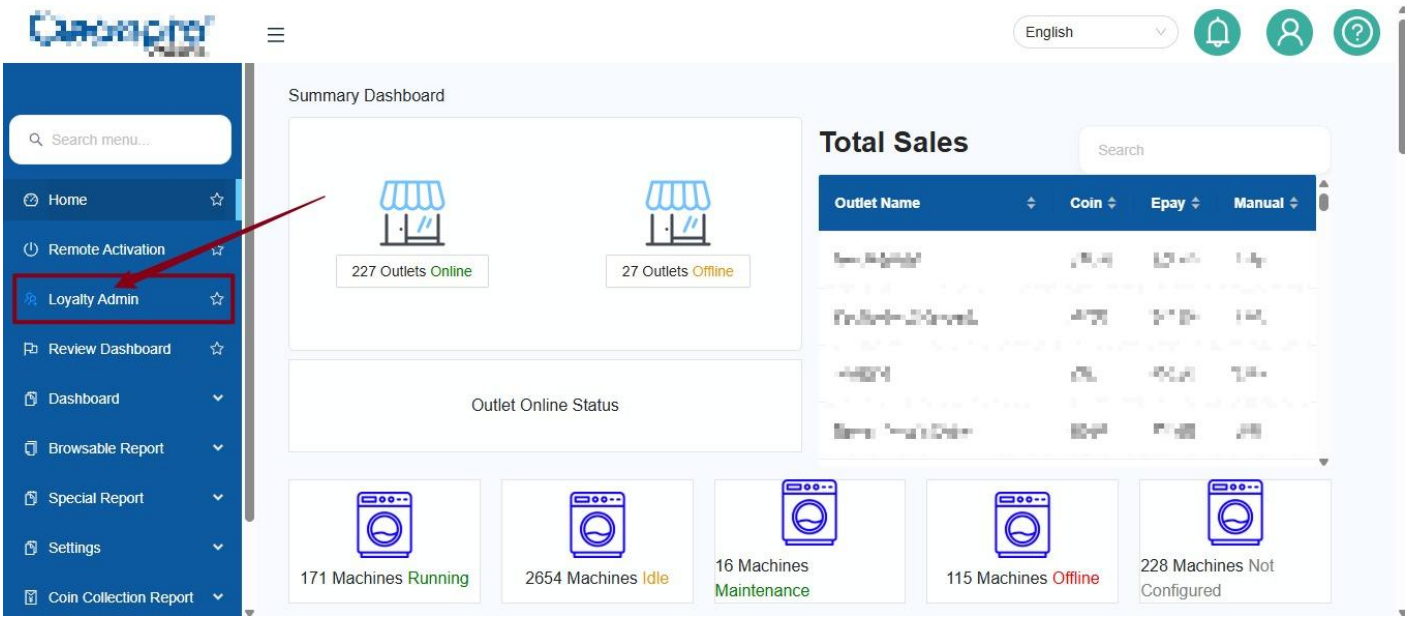
Example

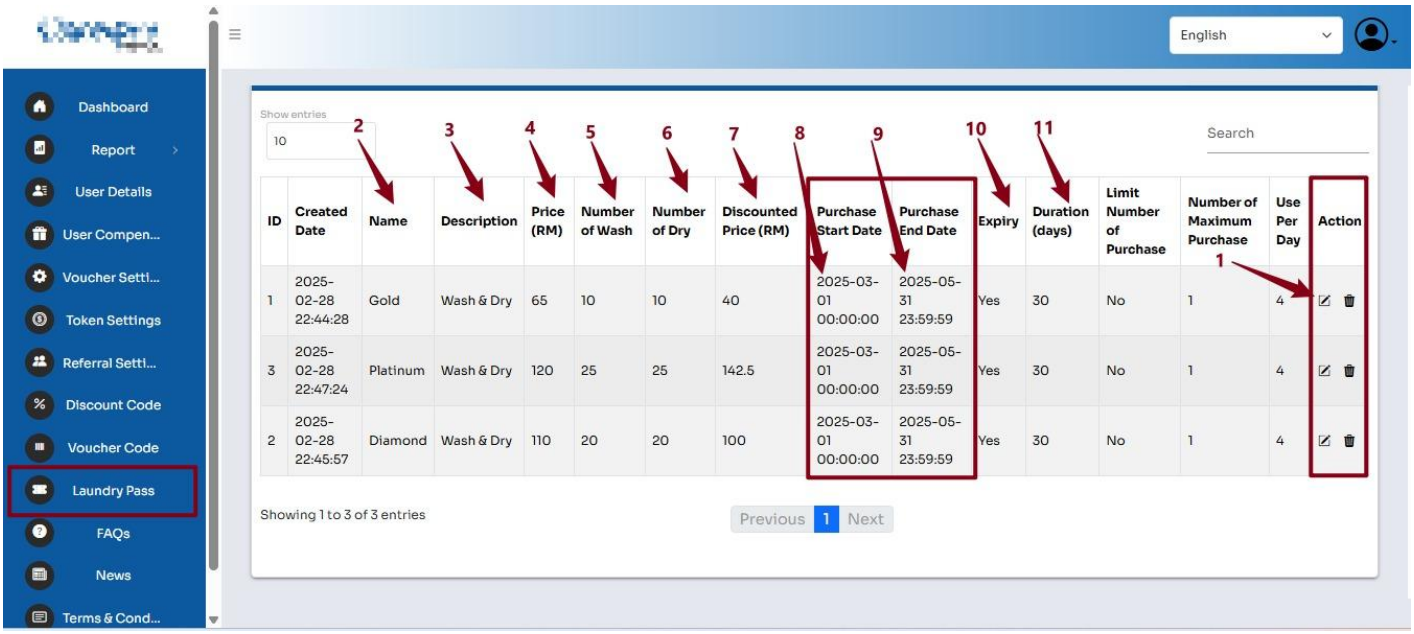
A **Gold Laundry Pass** can be configured as follows:

- Price: **RM65**
- Discounted Price: **RM40**
- Wash: **10**
- Dry: **10**
- Duration: **30 days**
- Use Per Day: **4 times**

This means the customer can purchase the Gold package at RM40 and receive 10 wash and 10 dry cycles, subject to the package's usage rules.

Click Loyalty Admin





2. Create a New Laundry Pass

To create a new Laundry Pass package, click **Create Laundry Pass** and enter the required information.

Basic Information

- **Name** – Enter the name of the Laundry Pass.
- **Description** – Enter a short description of the package.
- **Price (RM)** – Enter the original package price.
- **Discounted Price (RM)** – Enter the promotional or discounted price.
- **Number of Wash** – Enter the number of washing cycles included.
- **Number of Dry** – Enter the number of drying cycles included.
- **Logo (Optional)** – Upload a package logo. Maximum file size is **2 MB**.
- **Use Per Day** – Set the maximum number of times the Laundry Pass can be used per day.

Purchase Period

Set the period when customers are allowed to purchase the Laundry Pass.

- **Start Date** – Date when the package becomes available for purchase.
- **End Date** – Last date when the package can be purchased.

Expiry

Enable **Expiry** if the Laundry Pass should have a limited validity period.

- **Laundry Pass Lifespan (days)** – Enter the number of days the package remains valid after purchase.

Example:
If the lifespan is set to **30 days**, the Laundry Pass will be valid for 30 days after purchase.

Limit Number of Purchase

Enable **Limit Number of Purchase** if you want to restrict the number of times the package can be purchased.

When enabled, set the **maximum number of purchases** allowed.

Outlet Settings

Applicable to all the outlets except selected outlet

Enable this option if the Laundry Pass should be available at all outlets **except the selected outlet**.

If this option is not enabled, select the specific outlet where the Laundry Pass should be applicable.

Weight Settings

Applicable to all the weight except selected weight

Enable this option if the Laundry Pass should apply to all machine weights except the selected weight.

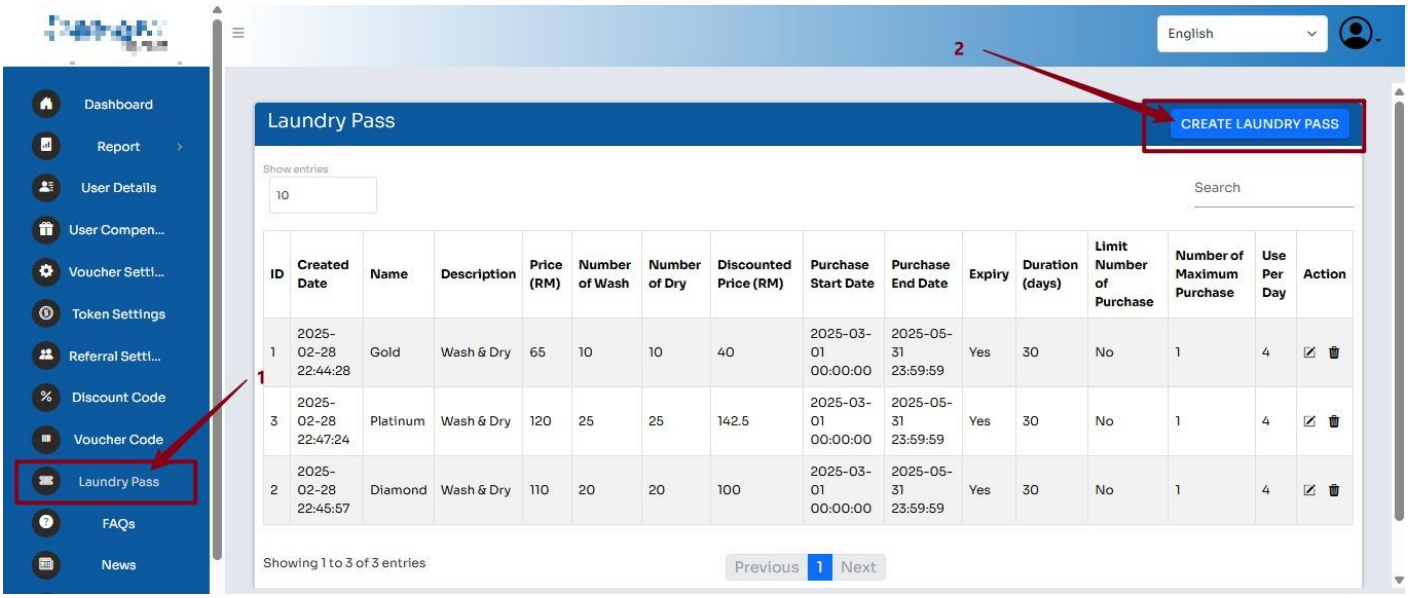
Use **+ Add Weight** to select the applicable machine weights.

Mode Settings

Applicable to all the modes except selected mode

Enable this option if the Laundry Pass should apply to all machine modes except the selected mode.

Use **+ Add Mode** to select the applicable machine modes.



Create Laundry Pass

Name

Description

Price : (RM)

0

Discounted Price : (RM)

0

Number of Wash

0

Number of Dry

0

Logo (Optional) (max: 2MB)

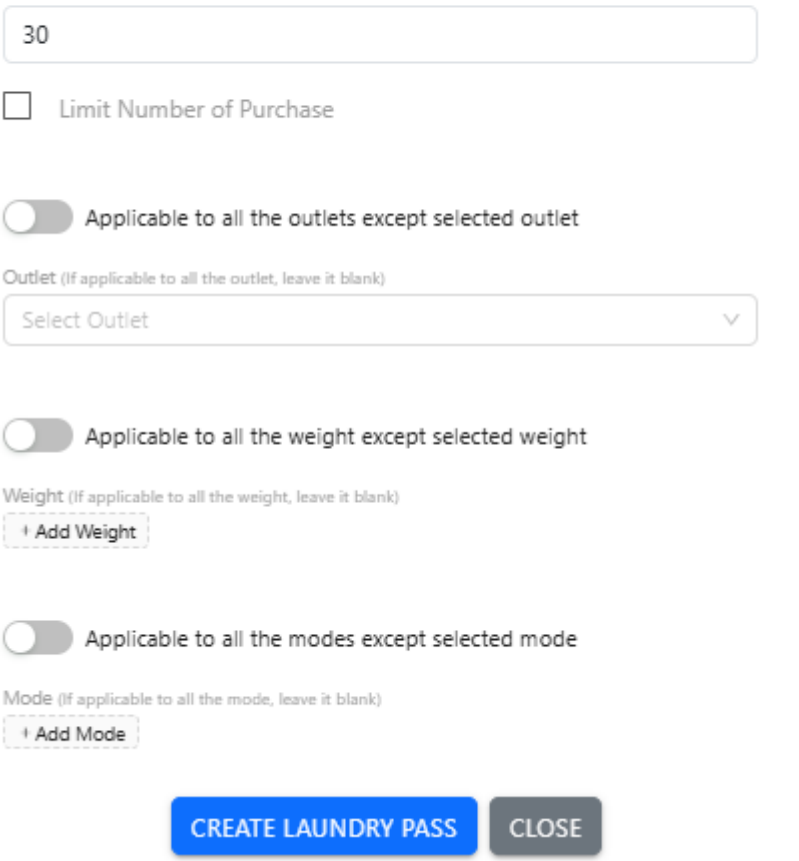
Choose File No file chosen

Use Per Day

1

Select Purchase Period:

Start date → End date

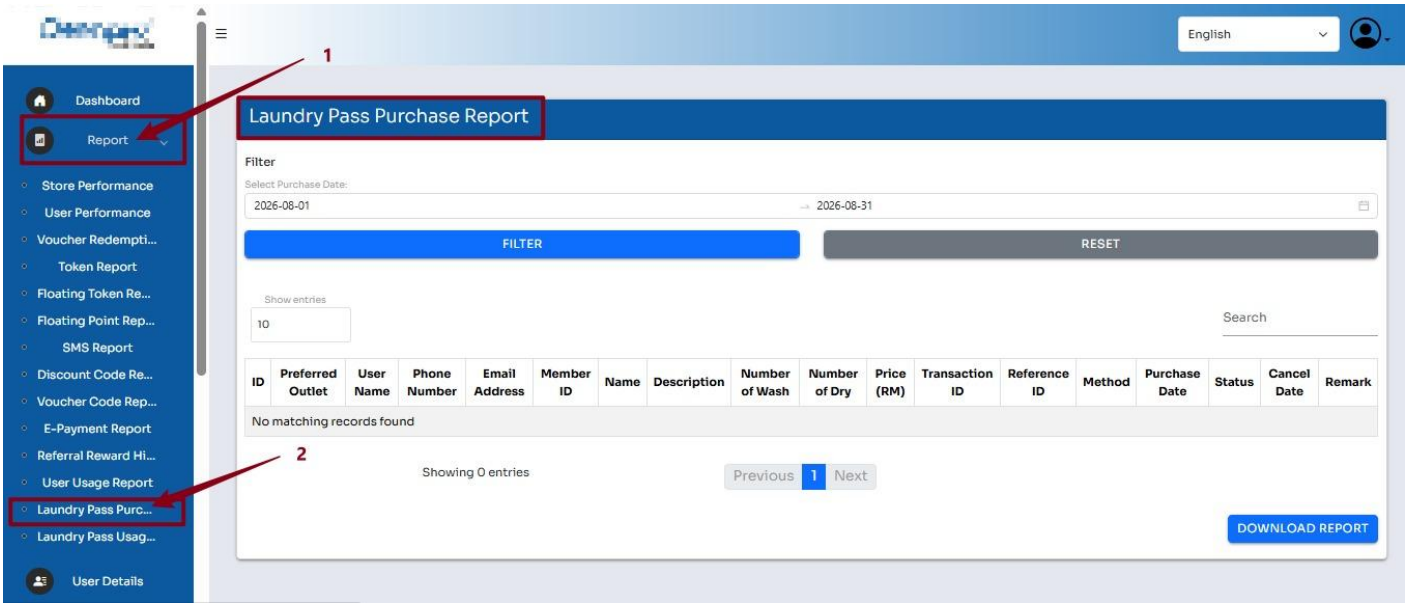


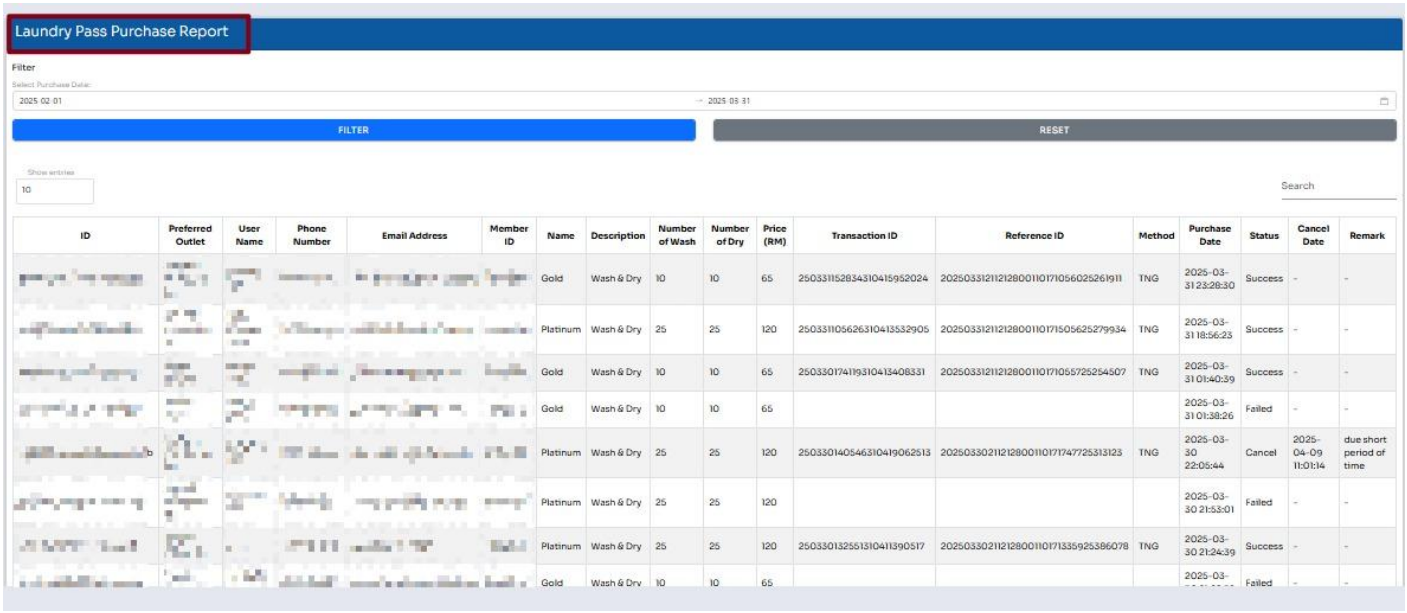
Create the Package

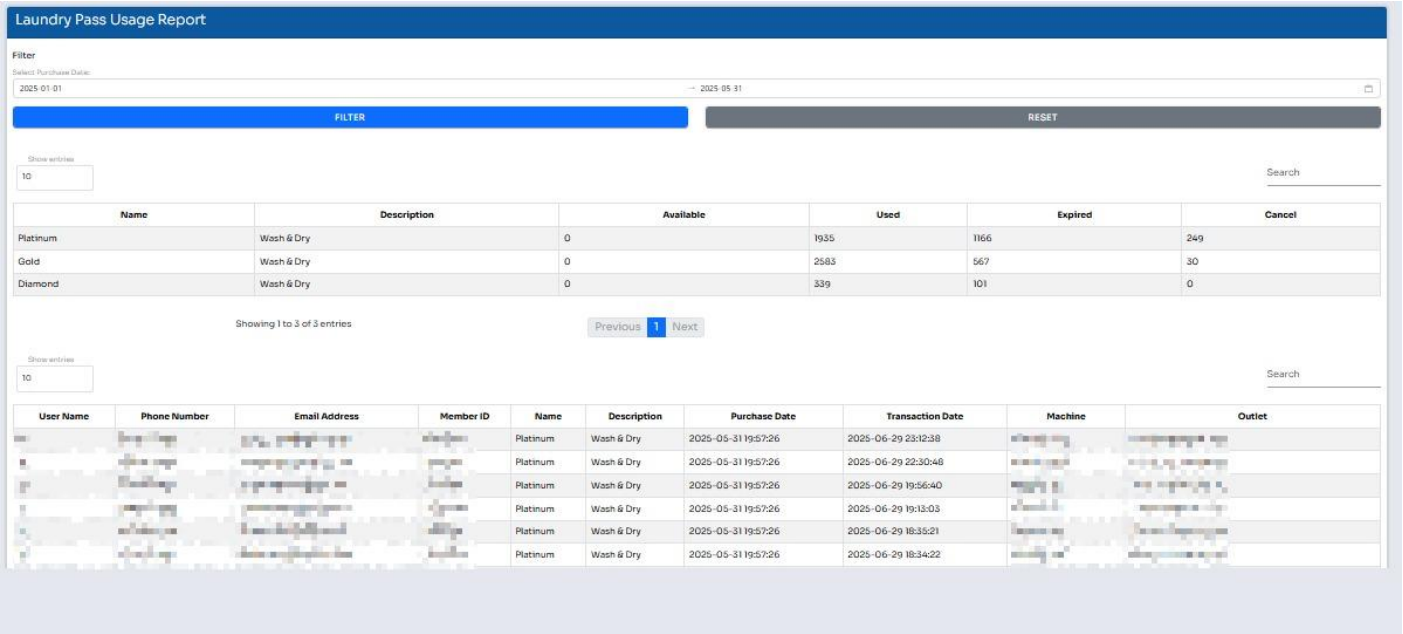
After completing all the settings:

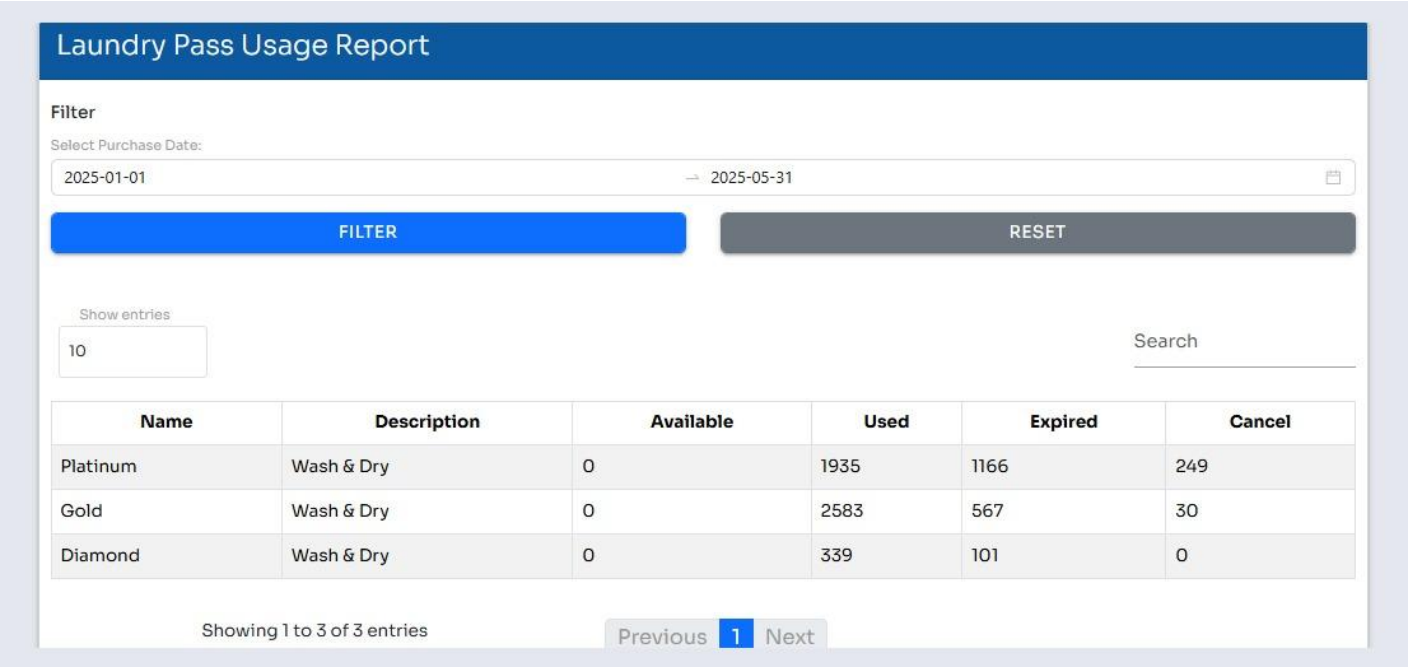
1. Review all Laundry Pass information.
2. Check the price, wash/dry quantity, usage limit, purchase period, and expiry settings.
3. Verify the applicable outlets, machine weights, and modes.
4. Click **CREATE LAUNDRY PASS** to save the package.
5. Click **CLOSE** to exit without creating the package.

Once successfully created, the new Laundry Pass will appear in the **Laundry Pass list** together with the other available packages.


English
Dashboard
Report
Store Performance
User Performance
Voucher Redempti...
Token Report
Floating Token Re...
Floating Point Rep...
SMS Report
Discount Code Re...
Voucher Code Rep...
E-Payment Report
Referral Reward Hi...
User Usage Report
Laundry Pass Purc...
Laundry Pass Usag...
User Details
1
2
Laundry Pass Purchase Report
Filter
Select Purchase Date:
2026-08-01
2026-08-31
FILTER
RESET
Show entries
10
Search
ID
Preferred Outlet
User Name
Phone Number
Email Address
Member ID
Name
Description
Number of Wash
Number of Dry
Price (RM)
Transaction ID
Reference ID
Method
Purchase Date
Status
Cancel Date
Remark
No matching records found
Showing 0 entries
Previous
1
Next
DOWNLOAD REPORT


Laundry Pass Purchase Report
Filter
FILTER
RESET
Search
ID
Preferred Outlet
User Name
Phone Number
Email Address
Member ID
Name
Description
Number of Wash
Number of Dry
Price (RM)
Transaction ID
Reference ID
Method
Purchase Date
Status
Cancel Date
Remark
Gold Wash & Dry 10 10 65 250331152834310415952024 20250331211212800110171056025261911 TNG 2025-03-31 23:28:30 Success - -
Platinum Wash & Dry 25 25 120 250331105626310413532905 20250331211212800110171505625279934 TNG 2025-03-31 18:56:23 Success - -
Gold Wash & Dry 10 10 65 250330174119310413408331 20250331211212800110171055725254507 TNG 2025-03-31 01:40:39 Success - -
Gold Wash & Dry 10 10 65 2025-03-31 01:38:26 Failed - -
Platinum Wash & Dry 25 25 120 250330140546310419062513 20250330211212800110171747725313123 TNG 2025-03-30 22:05:44 Cancel 2025-04-09 11:01:14 due short period of time
Platinum Wash & Dry 25 25 120 2025-03-30 21:53:01 Failed - -
Platinum Wash & Dry 25 25 120 250330132551310411390517 20250330211212800110171335925386078 TNG 2025-03-30 21:24:39 Success - -
Gold Wash & Dry 10 10 65 2025-03- Failed - -

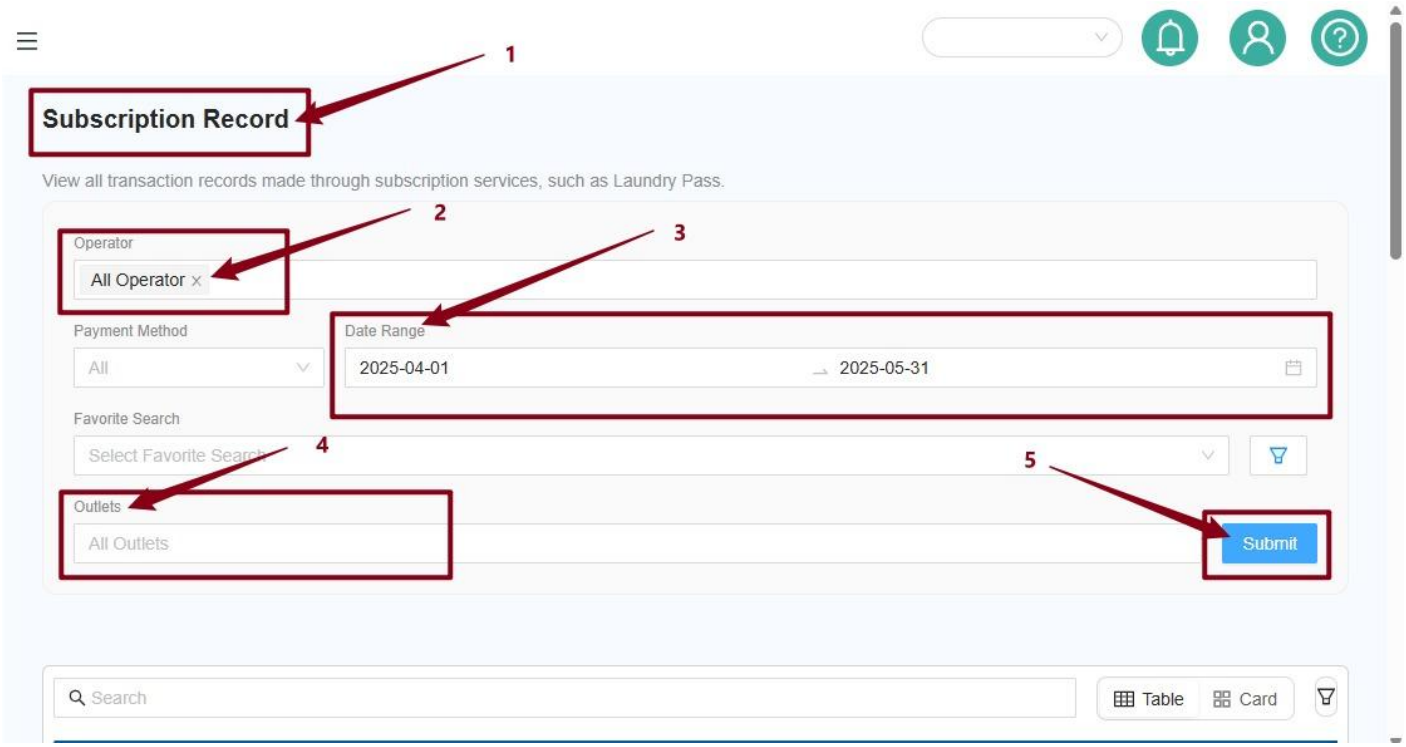


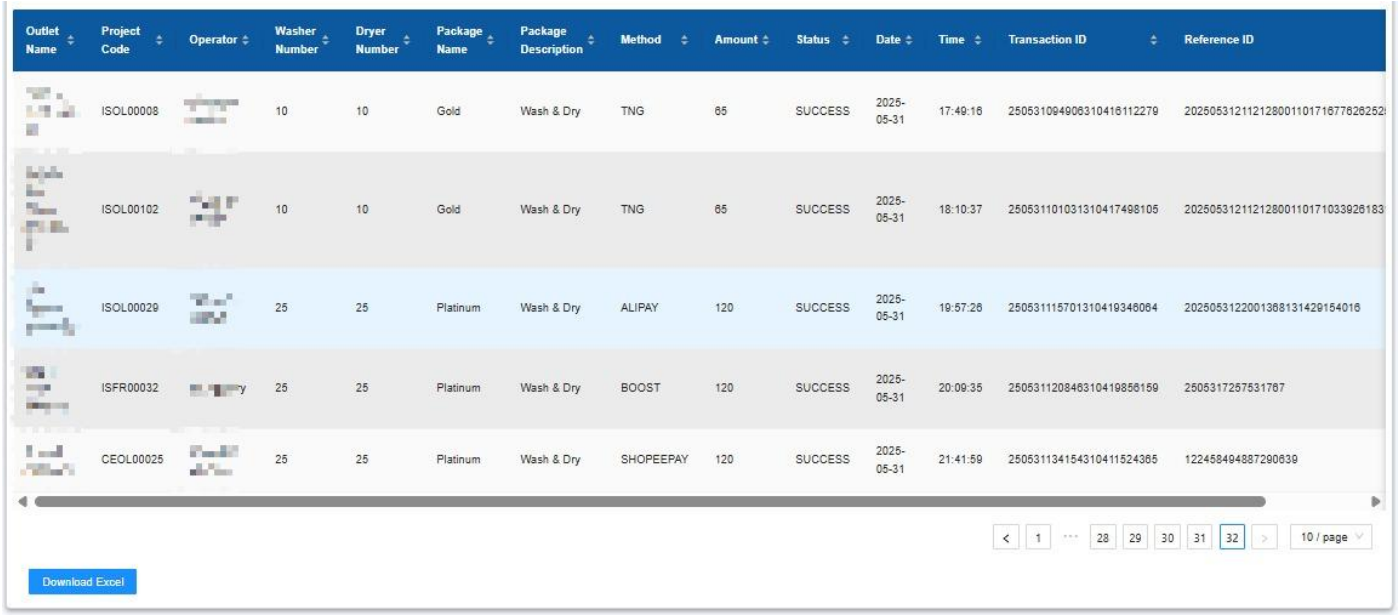


The **Subscription Record** page allows you to view transaction records made through subscription services, such as **Laundry Pass**.

1. **Subscription Record** – Shows all subscription transaction records.
2. **Operator** – Select the operator whose transactions you want to view.
3. **Date Range** – Select the start and end date for the records.
4. **Outlets** – Select the outlet you want to check.
5. **Submit** – Click **Submit** to display the records based on the selected filters.

You can also use **Payment Method** and **Favorite Search** to further filter the records.





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