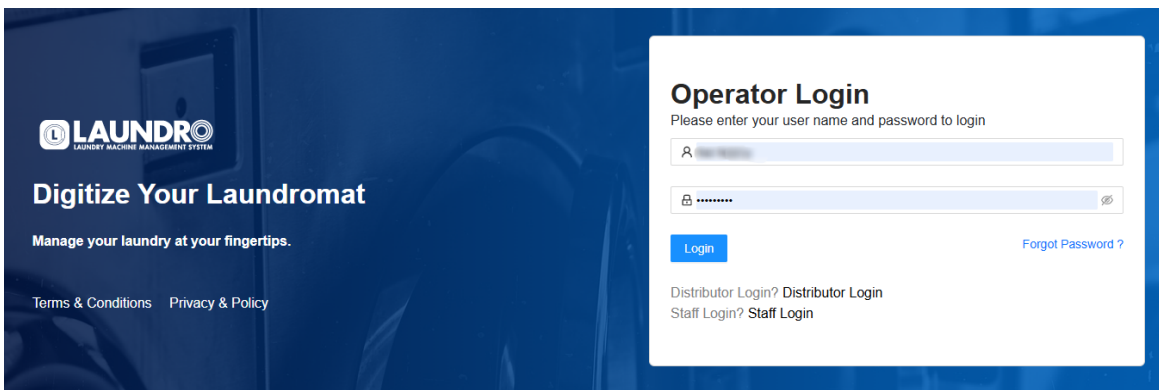


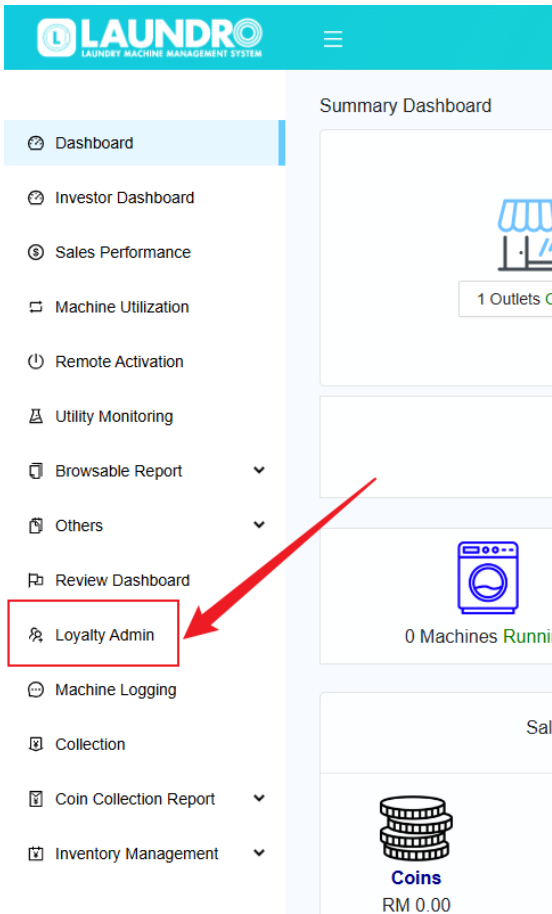
How to Cancel Voucher / Remove Credit or Stamp

A) How To Chancel Voucher

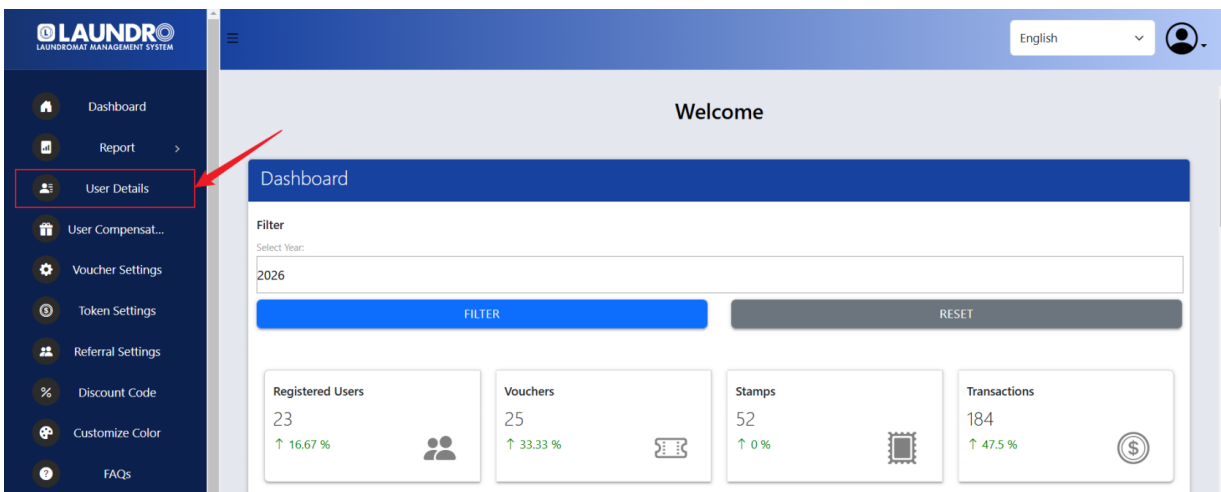
1) Log in to your Laundro Operator account.



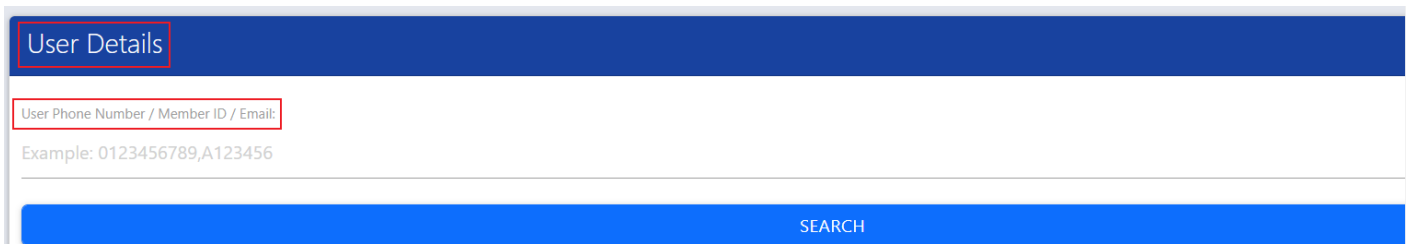
2) On the page, click on "**Loyalty Admin**" in the left-hand column.



3) On the Loyalty Admin page, click on "User Details".



4) Under "User Details", you can search for a user using their **Phone Number**, **Member ID**, or **Email Address**.



5) Under "**Member Details Report**", click on "**REPORT**".

Action	Member Details Report	Salutation	Name	Phone Number	Birthday	Age	Email Address	Member ID	ID Type	ID Value	Gender	Race	Address	City	Postcode	State	Country
REWARD DEACTIVATE	REPORT	-		123456789	24 December 2006	20			-	-	-	-	-	-	-	-	-

6) Click on "**Voucher History**". Under the "**Action**" column, click the Delete icon to remove the voucher.

Member Details Report ()

[Transaction](#) [User Compensation](#) [Voucher History](#) [Stamp History](#) [DNG History](#) [Laundry Pass Purchase History](#) [Laundry Pass](#)

Show entries: Search: _____

Grant Date	Claim Date	Voucher Amount	Voucher Type	Status	Washer Use	Dryer Use	Package Use	Vending Use	Detergent Use	Car Wash Use	Action
2026-05-17 12:53:57	2026-05-17 12:54:57	RM5	Register	Used	Yes	No	No	No	No	No	DELETE

Showing 1 to 1 of 1 entries

Previous **1** Next

B) Remove Credit Or Stamp

1) Log in to your Laundro Operator account.

LAUNDR©
LAUNDRY MACHINE MANAGEMENT SYSTEM

Digitize Your Laundromat

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Operator Login

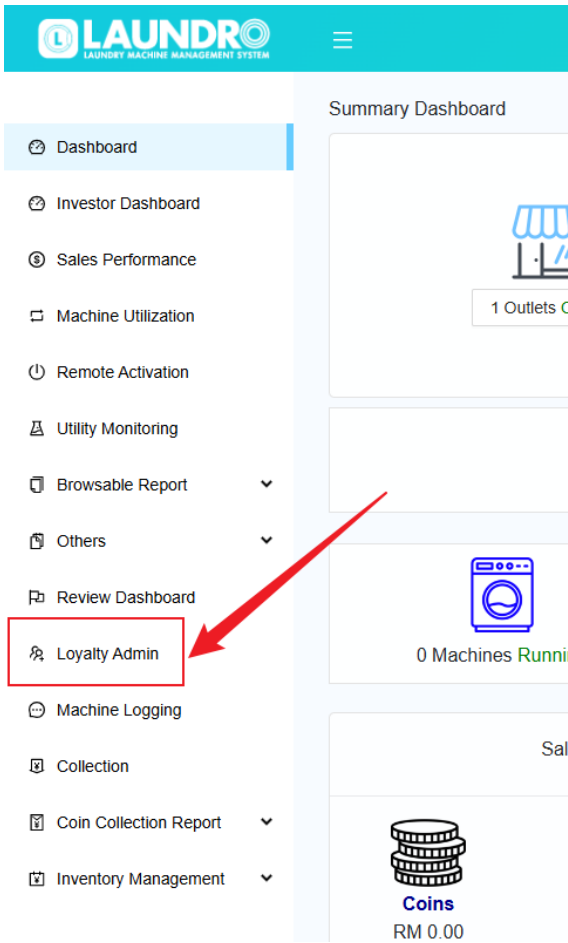
Please enter your user name and password to login

[Login](#) [Forgot Password ?](#)

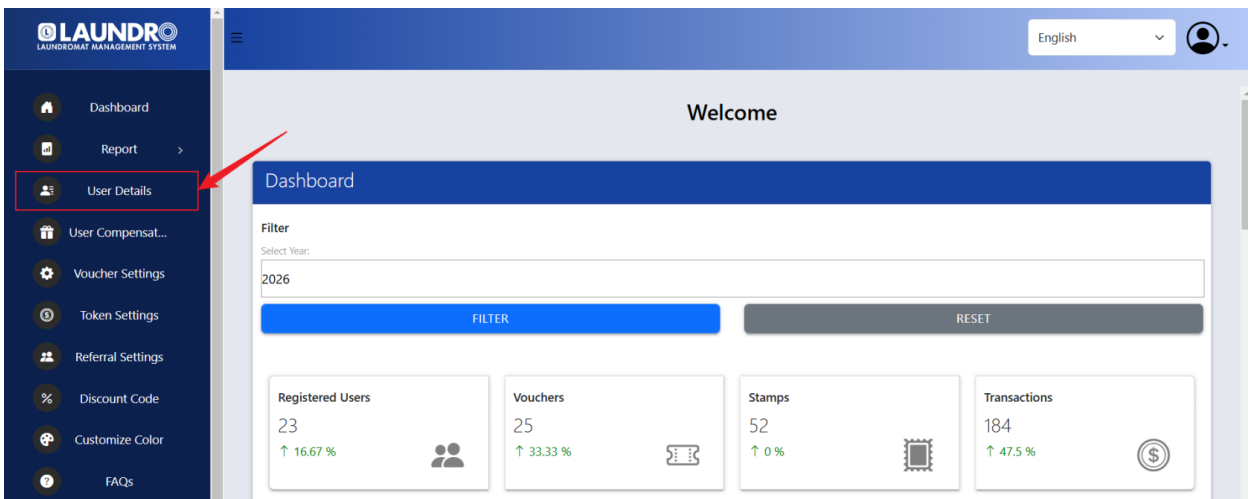
[Distributor Login?](#) [Distributor Login](#)

[Staff Login?](#) [Staff Login](#)

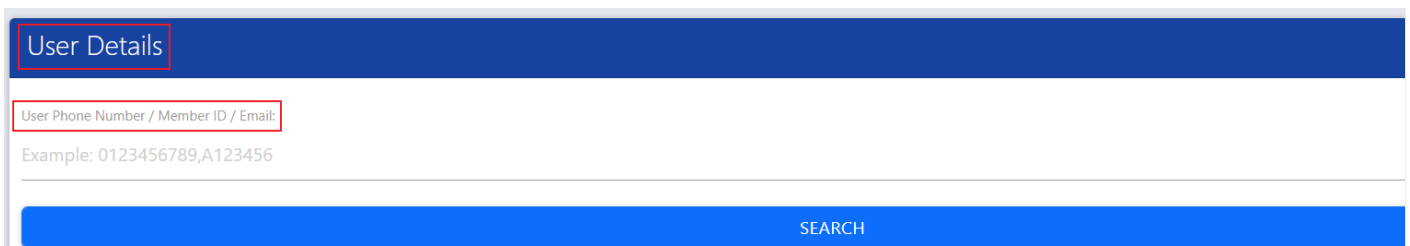
2) On the page, click on "**Loyalty Admin**" in the left-hand column.



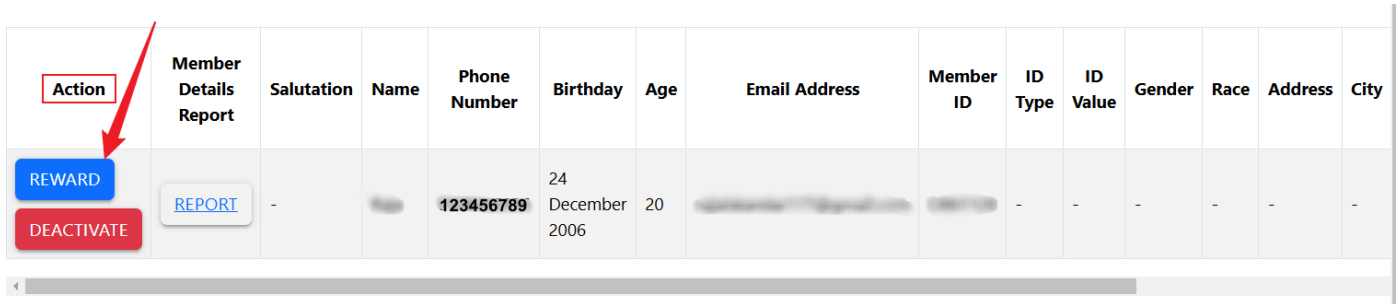
3) On the Loyalty Admin page, click on "User Details".



4) Under "User Details", you can search for a user using their **Phone Number**, **Member ID**, or **Email Address**.

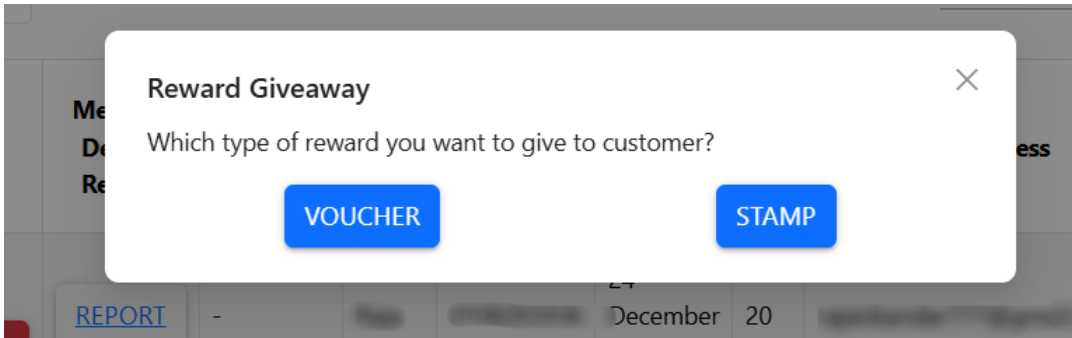


5) Under the "Action" column, click on "REWARD".



Action	Member Details Report	Salutation	Name	Phone Number	Birthday	Age	Email Address	Member ID	ID Type	ID Value	Gender	Race	Address	City
REWARD DEACTIVATE	REPORT	-		123456789	24 December 2006	20								

6) Click on prefer reward VOUCHER or STAMP.

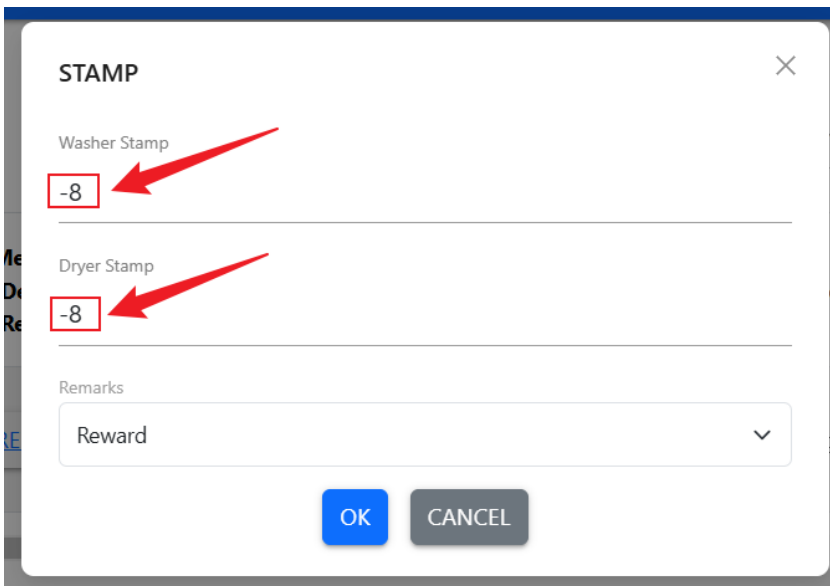


Reward Giveaway

Which type of reward you want to give to customer?

VOUCHER STAMP

7) To remove credit, enter a negative (-) sign before the amount shown, then click "OK".



STAMP

Washer Stamp

-8

Dryer Stamp

-8

Remarks

Reward

OK CANCEL

8) Once the process is completed, the credit will be removed.

Revision #3

Created 26 May 2026 01:33:54 by Sulaiza

Updated 4 June 2026 04:38:41 by KUNA